

CMID Customer Service Charges

- A. **New Service Accounts** – Requests to subdivide an account into additional accounts or aggregate existing accounts into fewer accounts may be made by application in person to the Water Department between 8:00 a.m. and 4:30 p.m. during normal workdays. Customers will be billed five dollars (\$5.00) for each account added or reduced, payable at the time of the request. Adjustments in assessments during irrigation season, to the benefit or to the expense of the resulting accounts, shall be treated as “Partial Year Assessments” and prorated from the date of the request.

- B. **Delinquencies** - All delinquent accounts shall be processed in accordance with the provisions of Idaho State Code Chapter 50 - Title 18.

- C. **Short Notice Line Location Charges** - The City of Caldwell, as required by law participates in the Dig Line system. Forty-Eight hours notification is required prior to excavation by any party. Line locations without forty-eight hours notice will be billed at the rate of ten dollars (\$10.00) to the requesting party. There will be no charge for line locations during times of individual hazard or public emergency.

- D. **Turn-on Fee** - A turn-on fee of twenty five dollars (\$25.00) shall be applied to the following year’s assessment for requests by any account to reconnect service following disconnection for non-payment or for any other reason not in the discretion of the City of Caldwell or its agents. This fee shall be applied separately for each request.

- E. **Tampering Fee** – A tampering fee of fifty dollars (\$50.00) shall be applied to the following year’s assessment for any account reconnecting service without authorization following disconnection for non-payment of assessments. This fee shall be applied separately for each unauthorized reconnection.